



āgilitičš, vbl. phs.- the ability to develop and implement agile logistics solutions tailored to a specific clients need. (aust) 2002

## Third Party Supply Chain Support

In mid 2002 AGILISTICS was approached by a national clothing retailer to assist in the assessment of the current performance of their supply chain. With a presence in Victoria, New South Wales and Queensland the company was experiencing rapid growth and quickly realised that supply chain issues were a major constraint in their expansion plans.

The company sourced all merchandise from South East Asia and imported via LCL and FCL container directly into a third party warehouse for distribution throughout Australia. Working to strict time lines and short life cycles the company's success was based on bringing a new range of clothing to the market every two to three weeks.

As part of first stage the company chose to review its contractual arrangements with its outsourced logistics providers and at this point AGILISTICS were asked to assist. AGILISTICS reviewed the entire supply chain via both a process modelling methodology and a supply chain cost model. This process highlighted a number of key deficiencies within the current supply chain.

With this information AGILISTICS were able to assess the third party component of the supply chain from a process, service and a cost perspective. Having completed the assessment it was decided, in consultation with the client to re-tender the third party warehousing component of the supply chain.

As part of this process AGILISTICS created tender requirements, assessed respondents and provided a written recommendation to the client. At the direction of the client, AGILISTICS then finalised negotiations and awarded the contract to the successful tenderer. With this completed AGILISTICS took on the role of external supply chain manager. This task is ongoing and involves the management and administration of all supply chain related costs for the client. Specifically this entails:

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- Reconciliation of all logistics related invoices,
- Management of the third party/Client relationship and
- Strategic supply chain management initiatives.

AGILISTICS were and continue to provide the company with logistics and supply chain resources that were not resident internally. This move has allowed for them to concentrate on their core competency of retailing.



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